



August 22, 2019

RE: Mr. Terry Odoms MRN# 000088147

To the family of Mr. Terry Odoms,

On behalf of York Hospital, I want to offer our sincere condolences on the recent loss of your brother, Terry Odoms.

During such a difficult time, you may not have had the chance to ask questions about the circumstances of your brother's passing. Our York Hospital leadership team would like to meet with you to review the care administered to your brother during his time in the York Hospital Emergency Department on Friday, August 16. After arriving at the Emergency Department by ambulance, your brother was quickly seen by one of our nurses. He became unresponsive as he waited in the Emergency Department. The Emergency Department team responded as soon as they recognized your brother was no longer responsive, taking your brother to a room where CPR was started. Resuscitation attempts were unsuccessful.

We know this is a very difficult time for you. We have Spiritual Care available at York Hospital that can provide free help for family members in a difficult time like this. Please do not hesitate to contact them if you think it would be helpful for you or any member of your family. The telephone number is (717) 851-3467.

We are truly sorry for your loss and recognize that you may have questions regarding the treatment that your brother received at the Hospital. Please contact me when you receive this letter so we can meet to review your brother's care. I can be reached at (717)851-2530.

Sincerely,

A handwritten signature in black ink, appearing to read "Keith Noll", written over a large, loopy flourish.

Keith Noll
President, WellSpan York Hospital
Sr Vice President, WellSpan Health